

Mission Statement

The HIV Outpatient Program (HOP) will provide comprehensive quality health care, education and research for people living with HIV/AIDS, including those who are uninsured or underinsured. HOP is committed to excellence through continuous improvement of its primary medical care and support services.

HOP supports its relationship with the community by advocating greater awareness of HIV and providing an excellent experience for future generations of healthcare professionals.



The program is partially funded either directly or indirectly by Parts A, B, C, D & F of the Ryan White HIV/AIDS Treatment & Modernization Act & by federal funds through the Greater New Orleans Primary Care Access and Stabilization Grant.

Administration:
Phone: 504-826-2173 Fax: 826-2034
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New patients *or* renewing patients are encouraged to see Social Services first for assistance. Call Social Services: 826-2128 or 826-2165.

Patient Registration Information

Please bring the following documentation:

To verify identity and residency:

Either a Louisiana driver's license, Identification card, or Alien registration card *and* current mail dated within the last 12 months in the client's name *or* a current Voter Registration card

To verify income, at least one of the following for client AND spouse:

Social Security Award letter
Pension statement
Three most recent check stubs
Current Federal or State Income Tax Return (1040)
Written statement from employer on letterhead stationery
Copy of unemployment benefits check
Verification of Workers' Compensation Income

If applicable, other documents that verify support should be provided. Examples include: a current food stamp printout, verification of child support income, etc.

Also required:

Copy of Social Security card of client, spouse *AND* dependents (Social Security statement is acceptable until the Social Security card is received)
Medicaid/Medicare card, if applicable
Commercial Insurance card, if applicable

Other items, if applicable:

Medical bills in last 12 months (paid & unpaid)
Final divorce decree
Student ID for current semester & verification of income (grants, loans, work study, etc.)
Termination letter from employer

Free Care Eligibility Process:

If applying for "free care", an account specialist will assist the client with the application process. Clients will be informed of their eligibility for free care within 10 days or less.

*A notary public is available on Wednesdays, 9:00am—1:00 pm, at no charge.

HOP



An outpatient program of
Interim LSU Public Hospital
& LSU Health Sciences Center

2235 Poydras Street
New Orleans, LA 70119

Website: www.hopclinic.org
Email: hopclinic@lsuhsc.edu



The primary goal of the HOP Infectious Disease Clinic is the optimal care and treatment of HIV/AIDS-infected adults, adolescents and children through disease prevention, health promotion, access to research, health education and support services to enhance survival and quality of life. Operationally, HOP is a primary care, hospital-based clinic that provides a "one-stop shop" for patients with living with HIV disease.

To achieve its primary goal, HOP has established on-site primary care clinics, social services, health and adherence education, pharmaceutical consultation, nutrition, lab services, and medical subspecialty clinics, including psychiatry, ophthalmology, dermatology, dental, pulmonology, neurology, gynecology and palliative care.

The HOP Infectious Disease Clinic and the Interim LSU Public Hospital provide medical care to Louisiana residents who are in need, regardless of ability to pay, and without respect to age, race, color, sex, ethnicity, religion, disability, sexual orientation, national origin, or political or other affiliation. Established in 1987, HOP provides comprehensive care to those living with HIV infection.

HOP Clinic 

Visit our website at www.hopclinic.org.

**ID/HOP Clinical Services
Clinic Appointment Desk:**

Phone: 504-826-2179 or 826-2182

Fax: 680-0249

OPEN:

Monday, Wednesday, & Thursday:
8:00 am—4:00 pm

Tuesday: 10:00 am—4:00 pm

Friday: 8:00 am—4:00 pm

(Friday appointments: 8:00 am—2:00 pm)

**HOP Specialty Dental Clinic
Dental Appointment Desk:**

Phone: 504-826-2178

Fax: 826-2191

OPEN: Monday through Friday:

8:00 am—4:30 pm

Emergency appointments available daily.

LSU Medical Records Request:

Fax: (504) 903-5011

**Infectious Disease/HOP is
located at 2235 Poydras Street,
near S. Galvez Street.
Free visitor parking is available.**

LSU Pharmacy (next to the Superdome)

1400 Poydras Street

Prescription Refill Line: (504) 903-0027

(Please call for refills at least 2 days in advance.)

Pharmacy Fax: 504-903-1987

The primary goal of the HOP Specialty Dental Clinic is to provide a full spectrum of dental services to HIV/AIDS-infected adults, adolescents and children including emergency care, restorative care, and preventive oral treatment and education.

As HOP dentists frequently note, "The overall health of an HIV-infected individual is not possible without a healthy mouth!"

Comprehensive care includes examinations, X-rays, fillings, extractions, periodontics (gum care), crowns, bridges and dentures. Preventive oral treatment includes cleanings, the distribution of fluoride kits to be taken home for use in the prevention of future dental problems, and dental education. Some procedures may not be immediately available, but the specialty dental clinic will, as soon as possible, offer a full range of services.

Regular, ongoing dental visits and treatment are critical to minimizing long-term dental complications for people living with HIV disease. Every new specialty dental client receives an individualized treatment plan designed to improve the client's oral health, nutritional intake, and overall quality of life.

Specialty Dental 